

19 January 2009

Dear Client,

I wanted to write to you personally to confirm the acquisition of HBOS plc by Lloyds TSB Group plc - to form Lloyds Banking Group plc. This new, enlarged group is a unique opportunity to bring together the strengths of Lloyds TSB and HBOS to create one of the UK's leading financial services companies.

First of all, I want to reassure you that providing great products and services to our Private Banking clients remains firmly at the heart of our vision for the combined business.

As one of the UK's leading financial services companies, we are well capitalised and financially solid. Our strong funding position means we can continue to actively support our existing clients, even in these turbulent times.

As you may know already, we chose to accept a level of direct investment from the Government instead of relying solely on raising capital in the public markets. The scheme is, in our view, better for our customers and our shareholders - being less expensive and less risky.

The Latin American region has always been a key market for Lloyds TSB, and for Lloyds TSB International Private Banking in particular. The acquisition does not change our commitment to the region, to our presence in Miami and the network of representative offices throughout Latin America.

We will continue to invest in our Miami business to make sure that we can continue providing the high level of service you have come to expect from us. The new Lloyds Banking Group is committed to offering the stability and the security you have been accustomed to in the past.

For our clients, it is business as usual. Of course, should you have any questions please call your relationship manager. They will be delighted to hear from you and happy to help.

Thank you very much for trusting Lloyds TSB International Private Banking.

Yours faithfully,



Piero Grandi  
Managing Director  
International Private Banking